

**Easterling, Deborah**

---

**From:** Boyd, Jocelyn  
**Sent:** Thursday, May 16, 2019 12:41 PM  
**To:** Easterling, Deborah; Duke, Daphne  
**Subject:** FW: [External] Courtesy Notification - 5000 Forest Dr Apartments

---

**From:** FORTE, ASHLEY L <ASHLEY.FORTE@scana.com>  
**Sent:** Thursday, May 16, 2019 12:16 PM  
**To:** Boyd, Jocelyn <Jocelyn.Boyd@psc.sc.gov>  
**Cc:** Eustace, Johnny <jeustace@ors.sc.gov>; OSTRANDER, CYNTHIA (SCE&G - 5) <Cynthia.Ostrander@scana.com>; MCGLOHORN, GREG (SCE&G - 5) <Greg.McGlohorn@scana.com>  
**Subject:** [External] Courtesy Notification - 5000 Forest Dr Apartments

Jocelyn,

This is a courtesy notification to inform you of a customer outage on our gas distribution system in Columbia. A 3<sup>rd</sup> party contractor damaged the 2" plastic main that feeds the 5000 Forest Drive apartment complex, resulting in 130 customers losing service. Repairs have been made and all 130 customers had service restored within the 6 hour threshold.

If you have any questions or concerns about this incident please let me know.

Thank you,

**Ashley Forte, P.E.**  
 Operations Manager

Columbia Gas Operations • 609 Old Taylor Rd, Cayce, SC 29033 • MC J54  
 Office: (803) 217.6105 • Cell: (803) 457.0541 • [Ashley.Forte@scana.com](mailto:Ashley.Forte@scana.com)

